

Organizations Offering CSO Services and Support – 25 October 2006

Organizations Offering Services and Support of Carsharing Organizations and Start-Ups

(Following links are all directly clickable.)

This list has been compiled to give you a first introduction to a fair range of groups and offerings, stretching from companies ready to supply technology and support services for start-ups and existing CSO's, consultants with relevant expertise, to multi-city CSO operators ready to expand to other cities (in their country or elsewhere). The information you find here has in most cases come from our communications and discussions with each of them. This list does not express our critical appreciations or views in any way. However, what you will find here is enough to get you going on your own project, whether you are considering a new start-up or perhaps some improvements or additions to your existing CSO. (And if you spot any errors or omissions here, please do let us know so that we can correct the master list, the latest version of which you will find at all times at <http://worldcarshare.com>.)

Open collaborative, non-commercial

These are sources, groups and services which are available without fees, or at least with very modest non-commercial fee levels that cover costs to the provider only. Some of these as you will see, are without charge in support at least for smaller start-ups but then require payment for extended services as the operations expand and develop. Fair enough. Here is the batch as we presently have it.

Bilcoop Ekonomisk förening - Scandinavian carsharing (Sweden, Norway)

Joint venture initiated by non-profit CSOs in Scandinavia. Have built an Internet booking portal, bought a modern booking system from Invers and are installing smartcard terminals enabling an easier and better way to handle shared cars. Stockholm, Oslo, Trondheim, Gothenburg, Uppsala and Lund.
<http://www.bil.coop/carsharing/index.html> Contact: info@bil.coop

CarSharEverywhere.net (Canada)

Cooperative Auto Network's online system available for car sharing organizations to use worldwide – and free for up to 10 cars. For details
<https://www.carshareeverywhere.net/> Contact: Tracey Axelsson at Tracey@cooperativeauto.net

Eileo (France)

French technology group offers software and services to rationalize car use, by merging the latest proven informatics technologies with innovative mobility approaches including carsharing and fleet management and control. Offer free service packages for start-ups of less than ten vehicles.
<http://www.eileo.com/eileo.html> - Contact: Arnaud Lejeune at <mailto:arnaud.lejeune@eileo.com>

World Carshare Consortium (France)

In addition to running WCS website since 1997 offer brainstorming, strategic counsel, marketing, and negotiation services to lay base for new or improved carshare services, including to, for and at local, regional and national government organizations who need to be active partners. As well as full range of other transport partners/suppliers who need to be integrated/negotiated into full solution set.
<http://worldcarshare.com> - Contact: Eric Britton at eric.britton@ecoplan.org. Skype: ericbritton

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Commercial suppliers and sources

Autodate (Netherlands)

Dutch Suppliers of services and support

<http://www.autodate.nl/autodate/> – Contact: info@autodate.nl

Autodelen - Cambio Belgium (Belgium)

Belgian carsharing company started in 2002 by Taxistop and cambio Germany in collaboration with public transport companies and Belgian Automobile club (VAB-VTB). Carshare operations in six Belgian cities and in expansion. Also providing international counsel and start-up services.

<http://www.autodelen.be> . Contact: Geert Gisquière at <mailto:gg@taxistop.be>

Caisse-Commune (France)

"The only carshare operator which is certified ISO 9001 version 2000. Offers BackOffice solutions for CSO's: reservations, billing, integrated accounting, financial reporting -- for any organization wishing to get into the business in France."

<http://www.caisse-commune.com> – Contact : Loic Mignotte, loic@caisse-commune.com

Cambio Carsharing (Germany)

Cambio offers sophisticated solutions for corporate customers: special tariffs, advance booking option, access rights management for your staff members and many more.

<http://www.cambioCar.com> – Contact: Joachim Schwarz at <mailto:joachim.schwarz@cambiocar.com>

Cantamen GmbH (Germany)

Offers comprehensive IT solutions for vehicle fleet management and carsharing

<http://www.cantamen.de/index.php?lang=en> – Contact Dirk Hillbrecht at <mailto:dh@cantamen.de>

CarShare Australia (Australia)

World-class mobility solutions. With the successful launch of Australia's first car sharing service we offer consulting, technical services and the necessary business expertise to deliver services on the ground..."

<http://www.csau.com.au/> – Contact: Nic Lowe at info@csau.com.au

Carsharing.US. (United States)

Information, issues and ideas for U.S. and North American carsharing services and partners. Provides consulting, set-up and advisory service.

<http://carsharingus.blogspot.com> Contact: Dave Brook at dbrook@easystreet.com

Catalunya Carsharing – Avancar (Spain)

The first carsharing operator in Spain. Operates in Catalunya, and gives strategic, technical and operational support to partners who want to start up operations in other parts of the Iberian Peninsula. Contact: info@avancar.es – www.avancar.es - 0034/93.394.19.44.

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City Car Club, Nordic Carshare (Finland, Sweden)

City Car Club is the solution to the problems of car ownership and expense of traditional car rental. Whether it is a company or family car, there is always the irritation of maintenance, cleaning and continual financial costs.

<http://www.citycarclub.net/>. - Contact: [Kimmo Laine](mailto:Kimmo.Laine@CityCarClub.net) at Kimmo.Laine@CityCarClub.net. In Sweden: Henric.Andersson@CityCarClub.net

CityCarClub (UK)

We are the largest and most experienced commercial provider of car sharing clubs in the UK with clubs in Edinburgh, London, Bristol, Brighton & Hove and Huddersfield serving a growing list of enthusiastic members.

<http://www.smartmoves.co.uk/> - Contact: office@citycarclub.co.uk

CityCarClub (Europe)

CityCarClub adapts traditional car rental into a convenient alternative to the private car for everyday life. CityCarClub will provide for every situation in everyday life in which you really need to use a car.

<http://www.agenda21.bremen.de/carfree/> - Contact: [Michael Glotz-Richter](mailto:Michael.Glotz-Richter@uni-bremen.de) at glori@uni-bremen.de

City CarShare (USA)

Largest US non-profit provider of car-sharing services, serving thousands of individuals and businesses, including a unique low-income family program. In addition, run a comprehensive partnership with developers and transit providers to improve urban land use with car-sharing. Also distribute a free guide to launching a CSO called "How To Start Car-Sharing In Your Community" on site.

<http://www.citycarshare.org/partners.do> - Contact CEO [Rick Hutchinson](mailto:rick@citycarshare.org), rick@citycarshare.org

Co-operative Auto Network (Canada)

Not for profit co-operative, launched in Jan. 1997. As of Nov. 2005 serves 8 cities in BC with 114 cars and 2100 members. All key documents and member materials available freely on-line. Will send a blank Excel spreadsheet (on request) to ensure all financial aspects of start up are considered.

<http://www.cooperativeauto.net> Contact: [Tracey Axelsson](mailto:Tracey.Axelsson@cooperativeauto.net) at Tracey@cooperativeauto.net

Communauto (Canada)

First North American Car Sharing company started in Quebec (Canada) in 1994. Communauto inspired the development of several North American car sharing organizations. Presently provide an online fleet management and reservation system used by different car sharing organizations.

<http://www.communauto.com> – Contact : [Marco Viviani](mailto:Marco.Viviani@communauto.com) at mailto:info.montreal@communauto.com

DB - Die Bahn Carsharing (Germany)

German national railway service, IN partnership with partner "Mobility CarSharing Switzerland" offers shared cars in central locations in more than two dozen German cities.

http://www.dbcarsharing-buchung.de/kundenbuchung/process.php?proc=login_form&f=3 Contact: info@dbcarssharing.de

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Drive-IT Systems – a Cybit company (Sweden/UK)

Founded in 1999, Drive-IT Systems is a leader in provision of end-to-end solutions for car sharing and vehicle utility management. Offers a comprehensive software solution for vehicle sharing that provides users with a central Internet-based booking and administration system. Fleetstar-Online is their Internet based fleet management and telematics solution.

<http://driveit.cybit.co.uk> Contact: driveitenquiry@cybit.co.uk or enquiries@driveit.se (Sweden)

Ecomobile Sàrl (Switzerland)

Working with industrial partners, in development, implementation and operation of “Transport Individuel/Public (TIP) system for urban centres (urban carsharing). TIP based on system of control and management of fleets of electric vehicles (PICObus) in automatic self-service.

Contact: [François Kuonen](mailto:François.Kuonen@hispeed.ch) ([mailto:ecomobile@hispeed.ch](mailto:François.Kuonen@hispeed.ch)). France: [Philippe Vuillemin](mailto:Philippe.Vuillemin@wanadoo.fr) at [philippe.vuillemin@wanadoo.fr](mailto:Philippe.Vuillemin@wanadoo.fr)

Eileo (France)

French technology group offers software and services to rationalize car use, by merging the latest proven informatics technologies with innovative mobility approaches including carsharing and fleet management and control.

<http://www.eileo.com/eileo.html> - Contact: [Arnaud Lejeune](mailto:Arnaud.Lejeune@eileo.com) at [mailto:arnaud.lejeune@eileo.com](mailto:Arnaud.Lejeune@eileo.com)

ETL Electronique (Canada)

Provider of on board technology for car sharing fleet. They develop ASTUS, the on board computer used by Communauto in Canada and other car sharing organizations.

<http://www.etelectronique.com> – Contact : [Éric Lapointe](mailto:Éric.Lapointe@astus.ca) at [mailto:info@astus.ca](mailto:Éric.Lapointe@astus.ca)

Flexcar (USA)

America's largest and oldest provider of car-sharing programs. Portland, Seattle, Washington D.C., Chicago, Denver, San Diego and the list goes on. Well capitalized operation, expanding in the very hot US climate in competition with local providers and Zipcar (see below). Offers business memberships/fleet management services or substitutes for companies, nonprofits and government agencies

<http://www.flexcar.com>. Contact: [Lance Ayrault](mailto:Lance.Ayrault@flexcar.com) at Lance.Ayrault@flexcar.com

France Autopartage (France)

Aims to support the development of carsharing enterprises in French cities. Draws on expertise of CSOs in Strasbourg, Marseilles, Lyon and Grenoble. Hands-on operating experience in France since 1999. Preparatory studies as well as offering full function back-office systems, call centers, vehicle access control, billing, etc. In opening months of 2006, planning to develop new services in the region, in Mulhouse, Sélestat, Colmar and Saverne

<http://www.franceautopartage.com/> - Contact: [Jean-Baptiste Schmider](mailto:Jean-Baptiste.Schmider@autotrement.com), [Contacter@autotrement.com](mailto:Jean-Baptiste.Schmider@autotrement.com)

Green Wheels (Netherlands)

One of the world's oldest, smartest and most viable carsharing organizations. It's worth learning Dutch to understand what they are doing. Currently offers services in 36 Dutch cities, and active internationally.

[http:// greenwheels.nl](http://greenwheels.nl) – Contact: [Jan Borgius](mailto:Jan.Borgius@greenwheels.nl) at [jan@greenwheels.nl](mailto:Jan.Borgius@greenwheels.nl)

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Honda Dirrac (Singapore)

Starting as an R&D project research and development by Honda in Singapore in April 2001 for the commercialization of a new Intelligent Community Vehicle System (ICVS) transportation network, the group is apparently now offering counsel and support to other cities.

<http://www.hondadiracc.com.sg> Contact: info@hondadiracc.com.sg

Innovative Mobility Research (IMR) (United States)

UC Berkeley researchers focused on providing critical data and analysis to optimize transportation options. IMR explores innovative mobility technologies and services, including carsharing, that could improve transportation options, while reducing their negative societal and environmental impacts.

<http://www.innovativemobility.org> Contact: [Susan Shaheen](mailto:Susan.Shaheen@path.berkeley.edu) at sashaheen@path.berkeley.edu

INVERS (Germany and USA)

Using most modern technology, we are the first to provide a cost efficient management system for company fleets or car pools of any size. Our product is called Company Car Organization System (COCOS), a complete booking and billing package.

<http://www.invers.com/> - Contact info@invers.com

Mobile System (Sweden)

Innova is a technical consultant and developer of its own systems for process control and time management, mainly for industrial and commercial applications. One of its products is a complete system for fleet management, Mobilsystem, now serving several hundreds of shared cars in Sweden.

<http://www.mobilsystem.se> Contact: jan@innova.se

Mobility CarSharing Switzerland (Switzerland)

Operates more than 1800 vehicles on 1000 locations in 400 cities and serves more than 68,000 users countrywide. Offering hosting and operating also to other car sharing services worldwide (see also Mobility Support Inc below).

Mobility CarSharing Switzerland, Gütschstrasse 2, 6000 Luzern 7, <http://www.mobility.ch>

Contact: Peter Muheim, p.muheim@mobility.ch, +41 (0)41 248 23 11

Mobility Support Inc (Switzerland)

Consulting arm of Mobility CarSharing Switzerland. Products range from initial concept design to business plans through to project planning and – if required – up to implementation of an automated system, in-house or outsource, including on-site-instruction and evaluation. Periodic upgrades support system usability and expansion, as well as customer service quality.

Mobility Support Inc, Gütschstrasse 2, 6000 Luzern 7, <http://www.mobility.ch/support>

Contact: Peter Muheim, p.muheim@mobility.ch, +41 (0)41 248 23 11

Nelson\Nygaard Consulting Associates (USA)

Transportation planning research, service and support for livable communities, including carsharing

<http://www.nelsonnygaard.com> - Contact: [Adam Millard-Ball](mailto:Adam.Millard-Ball@nelsonnygaard.com) at amillard-ball@nelsonnygaard.com

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North American Carsharing Network, (Toronto, Canada)

Also offers good coverage of carshare organizations across North America.

<http://www.carsharing.net> - Contact: [Kevin McLaughlin](mailto:Kevin.McLaughlin@autosshare.com) at <mailto:Kevin.McLaughlin@autosshare.com>

Stadtmobil Carsharing (Germany)

German carshare group, with services in several dozen German cities

<http://stadtmobil.de/start.html> - Contact: info@stadtmobil.de

Streetcar (UK)

Streetcar is a car club developer and operator with particular focus on UK and Ireland. We work with government agencies, property developers and businesses to launch and run car clubs. Ready to help you launch in a new region or development.

<http://www.streetcar.co.uk> – Contact: Andrew Valentine: andrew.valentine@streetcar.co.uk

SunFleet Carsharing (Sweden)

SunFleet is based in Göteborg, Sweden, and is part of the Hertz-Volvo Car Corporation. SunFleet is currently offering a complete car sharing service in five major cities in Sweden.

<http://www.sunfleet.com/English/index.aspx> - Contact: info@sunfleet.com

Think Nordic (Norway)

Design, development and production of innovative, affordable and clean modes of transport for fleet customers worldwide. four wheel drive, a driving range of over 100 km and ability to charge at any standard electrical outlet, the TH!NK public is ready for action.

<http://www.think.no/> - Contact: [Chris Neal](mailto:Chris.Neal@think.no) at [chris.neal@think.no](mailto:Chris.Neal@think.no)

WhizzGo (UK)

Pioneering UK company, dedicated to providing a workable alternative to car ownership that is both socially and environmentally advantageous.

<http://www.whizzgo.co.uk/about/index.htm> - Contact: [Charlotte Morton](mailto:Charlotte.Morton@whizzgo.co.uk) at [charlotte.morton@whizzgo.co.uk](mailto:Charlotte.Morton@whizzgo.co.uk).

Urbigo (UK)

Urbigo is a service provided by Avis Rent A Car, which allows members to hire a car by the hour, not by the day. Launched in Oxford in 2000. Today also in London. Fleet management services.

<http://www.urbigo.co.uk> - Contact: Urbigo@Avis.co.uk

Zipcar (USA)

Started in 1999, currently has services in Boston, New York, Washington DC, San Francisco, Seattle, Portland (OR), Chicago and Chapel Hill (NC).

Plans for regional and national expansion (13 cities reported in process) are in the works. Also offers both a corporate and a university-partner program for campus transport.

<http://www.zipcar.com/> - Contact: info@zipcar.com